

# LSU Health Public-Private Partnership Report Card FY 2015 - 1st Quarter

Measure	Our Lady of the Angels Hospital - Bogalusa, Louisiana												
	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015
<b>Statistics</b>	205	129	152	119	116	136	135						
Total Adult/Pediatric Discharges	70	21	42	40	18	40	52						
*Total Psychiatric Discharges	275	150	194	159	134	176	187						
Total observation days	8.58	7.80	7.81	7.38	8.65	7.70	8.52						
ALOS - Adult/Pediatric	4.02	3.88	3.71	3.77	2.83	3.98	4.10						
ALOS - Psychiatric	6.22	8.43	8.00	3.68	4.81	6.58	3.63						
Total IP Discharge Days - Adult/Pediatric	824	501	564	449	328	541	554						
Total IP Discharge Days - Psychiatric	436	177	336	147	83	263	189						
Average Daily Census-Adult and Ped	27.23	18.07	17.42	13.83	12.39	17.10	17.97						
Average Daily Census - Psych	14.66	9.03	6.00	5.94	8.19	7.60	7.60						
Outpatient Encounters	9,830	7,839	7,696	7,177	7,255	7,287	7,676						
Outpatient Clinic Visits with E&M codes	5,089	3,908	3,779	3,730	3,610	3,733	3,952						
Total # of free care individuals	2,254	1,667	1,664	1,708	1,733	1,744	1,790						
# of free care recipients													
# of free care approved applicants													
<b>% Patient Mix Inpatient (IP)</b>													
IP Free Care	12.09%	14.19%	13.10%	11.86%	7.76%	9.59%	7.87%						
IP Self Pay	5.24%	4.15%	2.72%	6.74%	4.21%	2.74%	2.10%						
IP Commercial	9.28%	8.65%	18.54%	16.74%	17.74%	15.58%	14.69%						
IP Commercial Medicaid (Bayou Health)	7.96%	15.74%	17.86%	16.51%	16.85%	22.09%	20.80%						
IP Medicaid	25.34%	5.19%	3.74%	12.56%	17.07%	12.84%	14.34%						
IP Medicare	39.57%	52.08%	42.18%	35.58%	36.36%	37.16%	40.21%						
<b>% Patient Mix Psychiatry (Psych)</b>													
Psych Free Care	21.14%	0.00%	7.26%	5.96%	7.87%	3.70%	13.61%						
Psych Self Pay	39.72%	10.53%	22.35%	58.60%	51.69%	61.73%	56.21%						
Psych Commercial	2.14%	75.79%	20.67%	3.16%	0.00%	4.32%	0.00%						
Psych Commercial Medicaid (Mayellan)	10.32%	4.21%	40.78%	26.32%	17.98%	28.40%	11.24%						
Psych Medicaid	17.28%	2.79%	0.00%	0.00%	0.00%	0.00%	8.88%						
Psych Medicare	8.82%	9.47%	6.15%	5.98%	22.47%	1.85%	10.06%						
<b>% Patient Mix Outpatient (OP)</b>													
OP Free Care	40.26%	40.15%	38.76%	41.34%	39.37%	39.73%	39.51%						
OP Self Pay	3.46%	3.02%	2.87%	2.48%	2.21%	2.29%	2.29%						
OP Commercial	16.23%	16.10%	17.39%	16.19%	18.17%	17.86%	17.43%						
OP Commercial Medicaid (Bayou Health)	5.82%	13.99%	13.39%	13.55%	13.63%	15.65%	15.65%						
OP Medicaid	11.89%	2.30%	2.52%	2.10%	2.54%	2.63%	1.92%						
OP Medicare	21.97%	24.11%	25.05%	23.76%	23.90%	23.93%	23.03%						
<b>% Patient Mix Emergency Dept (ED)</b>													
ED Free Care	27.55%	19.50%	18.69%	20.73%	21.41%	20.30%	19.16%						
ED Self Pay	24.17%	24.84%	26.68%	27.75%	26.14%	25.40%	27.93%						
ED Commercial	10.79%	16.50%	13.76%	14.46%	14.13%	14.57%	13.13%						
ED Commercial Medicaid (Bayou Health)	8.78%	23.64%	24.04%	20.37%	21.46%	23.91%	24.85%						
ED Medicaid	16.00%	0.96%	2.22%	1.81%	2.02%	2.18%	2.29%						
ED Medicare	11.86%	14.22%	14.36%	14.81%	14.83%	13.65%	11.90%						
<b>Offender Care</b>													
Total # Inpatient Discharges	1	0	2	0	1	1	0						
% of IP Days	0.52%	0.00%	1.87%	0.00%	0.22%	0.51%	0.00%						
Total # OP Encounters	37	4	2	0	5	12	13						
% of OP Encounters	0.05%	0.03%	0.00%	0.00%	0.16%	0.17%	0.17%						
% of ED Visits	0.86%	0.36%	0.24%	0.06%	0.17%	0.29%	0.22%						
% of Telenm visits													
% of Telenm visits													
<b>PHV Care</b>													
# HIV Clinic visits	24	38	56	46	51	42	45						
<b>*CEA Core Clinical Services</b>													
<b>Outpatient Pharmacy Assistance</b>													
Total # prescriptions filled	3,413	2,365	2,245	2,166	2,100	2,097	1,936						
# Patient Assistance Prescriptions filled	1,138	694	799	807	761	721	642						
% HIV prescriptions filled	19	N/A	N/A	N/A	10	15	33						
# Offender prescriptions	36	N/A	N/A	N/A	N/A	N/A	N/A						
# Other prescriptions	2,220	1,671	1,446	1,359	1,329	1,361	1,261						
Ave prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y						
Ave wait time on prescription in minutes	45	15-20	15-20	15-20	15-20	15-20	15-20						

\*Indicates core services  
 †Offender admits were used in place of discharges for baseline  
 ‡Offender telenm services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13  
 §Observations - historical reporting did not take into account patient status at discharge. Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.  
 ¶ HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.  
 ¶ Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card  
FY 2015 - 1st Quarter**

Our Lady of the Angels Hospital - Bogalusa, Louisiana Measure	Comments	Date completed

**LSU Health Public-Private Partnership Report Card**  
**FY 2015 - 1st Quarter**

<b>Graduate Medical Education Resident FTEs</b>			
<b>Our Lady of the Angels Hospital Bogalusa Based Programs</b>			
	<b>Program Specialty</b>	<b>FY 2014 Resident FTEs</b>	<b>FY 2015 Resident FTEs</b>
FY14 includes HCSD/Washington St. Tammany (Bogalusa) and Our Lady of the Angels Hospital; FY15 includes Our Lady of the Angels Hospital only	Family Medicine-Bogalusa <sup>8</sup> Ophthalmology	18.1 0.9	16.9 0.8
<b>Bogalusa Programs</b>		<b>19.0</b>	<b>17.7</b>

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

<sup>8</sup>Family Medicine-Bogalusa includes 7 residents on an HRSA grant for FY14 and FY15

# LSU Health Public-Private Partnership Report Card FY 2015 - 1st Quarter

Measure	LSU Health BR - A Division of Our Lady of the Lake Regional Medical Center - Baton Rouge, Louisiana																					
	PKU Monthly Avg FY12	Q4 2014 Avg FY12	Q1 2015 Avg FY12	Q2 2015 Avg FY12	Q3 2015 Avg FY12	Q4 2015 Avg FY12	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016			
Statistics	Total Adult/Pediatric Discharges	281	743	760	844	715	753	841	765													
	Total Psychiatric Discharges	21	88	201	179	200	229	186	202													
	Total Discharges	260	831	961	1023	915	982	1027	967													
	Total observation days	9	47	47	385	401	419	419	490													
	ALOS (Inpatient)	4.83	5.24	4.99	7.83	5.99	6.09	6.78	6.78													
	ALOS (Outpatient)	4.89	5.26	4.98	7.83	5.99	6.09	6.78	6.78													
	Total IP Discharge Days - Inpatient	1,244	3,876	3,876	4,948	3,756	3,757	4,008	3,758													
	Total IP Discharge Days - Outpatient	452	1,211	1,211	1,278	1,106	1,106	1,106	1,106													
	Average Daily Census - Inpatient	40.90	52.34	127.20	131.61	126.50	123.45	123.45	123.45													
	Average Daily Census - Psych	14.86	39.61	40.77	41.23	36.87	51.13	42.90	40.93													
	Outpatient Encounters	13,197	15,683	17,963	16,663	16,663	16,749	15,366	15,979													
	Outpatient Clinic Visits with ERM codes	7,508	7,844	8,957	7,228	8,533	7,032	6,984	6,984													
	Total # of free care individuals	3,372	5,790	5,946	6,103	5,960	5,900	6,045	6,387													
	# of free care recipients	1,832	3,117	2,459	2,609	2,527	2,551	2,673	2,551													
	# of free care approved applicants	1,153	836	611	872	824	872	865	865													
# of free care approved applicants	597	643	811	554	554	554	547	547														
% Patient Mix Inpatient (IP)																						
IP Free Care	18.03%	4.15%	2.24%	2.13%	2.24%	3.19%	2.38%	1.57%														
IP Self Pay	12.91%	36.13%	44.87%	38.74%	45.73%	41.97%	41.70%	41.70%														
IP Commercial	3.55%	4.13%	1.97%	6.04%	4.48%	5.31%	4.28%	4.97%														
IP Commercial Medicaid (Bayou Health)	3.29%	33.81%	35.11%	39.93%	33.15%	37.32%	38.05%	36.95%														
IP Medicaid	39.67%	12.96%	13.42%	8.53%	11.19%	7.84%	10.92%	8.76%														
IP Medicare	9.25%	3.82%	2.37%	4.62%	3.22%	4.38%	3.21%	4.05%														
Percent Patient Mix by Service	Psych Free Care	2.54%	0.00%	0.00%	1.12%	0.00%	0.00%	0.00%														
	Psych Self Pay	62.65%	69.19%	68.12%	68.12%	73.00%	67.25%	67.85%														
	Psych Commercial	31.80%	29.90%	29.90%	29.90%	21.50%	21.50%	21.50%														
	Psych Commercial Medicaid (Bayou Health)	2.13%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%														
	Psych Medicaid	0.18%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%														
	Psych Medicare	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%														
	OP Free Care	44.46%	15.47%	6.55%	5.29%	4.02%	5.52%	5.76%	5.71%													
	OP Self Pay	10.45%	27.47%	39.21%	36.64%	38.78%	33.81%	33.81%	31.70%													
	OP Commercial	4.67%	7.60%	10.17%	11.16%	8.94%	9.86%	9.40%	9.93%													
	OP Commercial Medicaid (Bayou Health)	4.50%	30.04%	23.85%	29.33%	18.43%	27.82%	28.90%	29.01%													
	OP Medicaid	23.12%	11.85%	13.05%	9.24%	20.65%	12.05%	13.81%	14.97%													
	OP Medicare	9.87%	7.34%	7.33%	8.14%	9.14%	8.54%	8.69%	8.69%													
	ED Free Care	32.04%	2.60%	1.73%	1.64%	1.40%	1.51%	1.42%	1.55%													
	ED Self Pay	38.06%	41.44%	42.72%	41.42%	47.56%	44.64%	42.86%	39.14%													
	ED Commercial	3.64%	1.00%	0.69%	1.39%	1.16%	1.14%	0.89%	0.92%													
ED Commercial Medicaid (Bayou Health)	3.06%	48.12%	45.17%	50.89%	40.62%	48.92%	48.62%	52.34%														
ED Medicaid	12.53%	6.06%	9.27%	4.05%	8.71%	5.31%	5.74%	5.48%														
ED Medicare	4.64%	0.71%	0.42%	0.61%	0.53%	0.49%	0.46%	0.56%														
Offender Care	Total # Inpatient Discharges	35																				
	% of IP Days	0																				
	Total # OP Encounters	458																				
	% of OP Encounters	0																				
	ED Encounters	206																				
	% of ED Visits	0																				
	# of Telemed visits	0																				
	% of Telemed visits	0																				
	*CEA Core Clinical Services	# HIV Outpatient Clinic visits	506	413	393	456	359	391	304	354												
		# Oncology Infusion visits	285	283	277	359	286	225	223	210												
		# Urgent Care visits	2,643	3,158	2,646	1,716	3,239	2,449	2,236	2,236												
		Level I Trauma Center (Y/N)	N	N	N	N	N	N	N	N												
		Outpatient Pharmacy Assistance																				
		Total # prescriptions filled	10,016	5,456	5,773	5,705	6,112	6,403	6,065	6,761												
		# Patient Assistance Prescriptions filled	3,568	545	745	904	505	552	505	361												
% HIV prescriptions filled		1,967	204	202	233	263	700	586	607													
# Offender prescriptions		400	N/A	N/A	N/A	N/A	N/A	N/A	N/A													
# Other prescriptions		4,983	4,707	4,826	4,518	4,945	5,198	4,928	5,793													
Are prescriptions available same day (Y/N)		Y	Y	Y	Y	Y	Y	Y	Y													
Avg wait time on prescription in minutes		60	48	30	15	15	10	10	10													

\*Indicates core services  
 †Offender admits were used in place of discharges for baseline  
 ‡Offender telemed services were conducted under IL4 from 8/11/12 to 6/21/13, then later conducted under LAK beginning 8/19/13  
 §LSU BR Health only - outpatient clinic visits and outpatient encounters for FY 2012 (baseline) was adjusted to account for services (i.e., pediatrics, OB/GYN, prisoners) which did not transfer to OLOL  
 ¶HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.  
 \*\*Information currently not available or services not applicable

## LSU Health Public-Private Partnership Report Card FY 2015 - 1st Quarter

LSU Health BR - A Division of Our Lady of the Lake Regional Medical Center - Baton Rouge, Louisiana		Date completed
Measure	Comments	Date completed
	Urgent Care volumes are low due to an issue with charge capture - causing some of the charges to "error out". Will correct on next report.	12/2/14
	Free Care patient mix is low due to the inability to access the Department of Revenue system to verify income. In the past, EKL was allowed access as a public hospital; however, private facilities are not allowed this privilege. This hinders the ability to approve or deny applications when patients do not return applications as requested.	7/9/14
	Inpatient Discharge Days: Differences in patient population and breadth of services provided explains differences in the comparison of patient days. For example: EKL Cardiac patients were transferred to other hospitals if interventional procedures were needed, reducing patient days. OLOI offers full-service cardiac care which increases patient days. The inpatients are defined as all inpatients who have had clinic visits since the transition; patients who have LSU physicians attending, admitting, surgeon or consulting; or who have Medicaid, financial assistance, or are private pay. We considered those to be defined as covered under the CEA, realizing that a subset of the Medicaid, financial assistance, and private pay patients were our patients prior to the transition - but with no accurate way to report them separately. Inpatients - Adult and Peds stats revised based on discussion. It now includes all Self Pay & Medicaid patients based on Lake Classification. The patients with Principal Dx of 290 to 319 ED Visits: ED patients who have had clinic visits since the transition; who have LSU physicians as the attending, admitting, surgeon or consulting; who have Medicaid, financial assistance, or are private pay. We considered those to be defined as covered under the CEA, realizing that a subset of the Medicaid, financial assistance and private pay patients were our patients prior to the transition - but with no accurate way to report them separately. ED visits revised based on discussion. It includes all Self Pay & Medicaid based on Lake Classification. In Outpatient Encounters/Outpatient Clinic Visits with E&M codes: Due to differences in operational accounting methods between EKL and LSU BRH, outpatient encounters are not equally comparable. Outpatient Encounters Stats revised it includes Outpatient at LSU clinics, Ambulatory, Observation and Outreach patients. Observations Days are the patient days of Patient Type Observation or Patient Type Q based on Lake Classification with stay <=72 hrs	7/9/14
<b>Operations Milestones</b>	<b>Impact</b>	<b>Date completed</b>
<b>Technology Investments</b>		

LSU Health Public-Private Partnership Report Card  
 FY 2015 - 1st Quarter

Graduate Medical Education Resident FTEs by Program Speciality

Our Lady of the Lake Regional Medical Center Baton Rouge Based Programs

Program Speciality	FY 2014 Resident FTEs	FY 2015 Resident FTEs
Anesthesiology	0.7	0.3
Dermatology	5.8	5.0
Emergency Medicine	0.9	0.8
Emergency Medicine-Baton Rouge	27.8	29.3
General Dentistry <sup>6</sup>	4.8	4.0
Internal Medicine-EKLMC	34.5	38.5
Internal Medicine-Dermatology	0.1	-
Internal MD/Emergency MD	-	0.2
OB/GYN-EKL	0.7	0.0
Ophthalmology	2.0	2.0
Ophthalmology-Retina	1.0	1.0
Oral Surgery <sup>6</sup>	4.0	6.7
Orthopedics	3.0	3.5
Otorhinolaryngology/ENT	8.4	9.7
Plastic Surgery	0.3	-
Psychiatry-OLOL	12.0	18.0
Surgery	18.5	17.0
Surgery-Vascular	1.0	1.0
Surgery-Vascular Surgery-Residency	0.5	1.0
<b>19</b>	<b>126</b>	<b>138</b>

FY14 includes LSUHSC, EKL Memorial Hospital, OLOL (Previous EKL), and OLOL Hospital; FY15 includes OLOL only

**Baton Rouge Programs**

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

<sup>6</sup>FTE count include general dentistry and oral surgery residents in the medical school as part of their residency

# LSU Health Public-Private Partnership Report Card FY 2015 - 1st Quarter

Measure	Fiscal Year 2015												
	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	
<b>Statistics</b>	Total Adult/Pediatric Discharges	308	183	233	228	238	258	285	278				
	*Total Psychiatric Discharges	13											
	Total Discharges	320	183	233	228	238	258	285	278				
	Total observation days	108.63	115	65.29	46.26	39.08	72.65	52.67	64.5				
	ALOS - Adult/Pediatric	4.48	4.43	3.98	4.45	4.53	4.01	4.19					
	ALOS - Psychiatric	14.13											
	Total IP Discharge Days - Adult/Pediatric	1,376	842	1,008	907	1,060	1,169	1,151	1,194				
	Total IP Discharge Days - Psychiatric	178											
	Average Daily Census-Adult and Peds	44.95	27.45	32.43	29.19	35.33	37.71	37.13	39.80				
	Average Daily Census - Psych	12.857	10.518	8.680	8.733	10.843	13.004	13.824	14.549				
	Outpatient Encounters	7,899	6,060	5,353	4,929	5,662	6,000	7,322	7,607				
	Outpatient Clinic Visits with EBM codes	3,247	2,684	2,979	3,110	3,191	3,475	3,505	3,505				
	*ED Visits												
	Total # of free care individuals												
	# of free care recipients												
# of free care approved applicants													
# Patient Mix Inpatient (IP)													
IP Free Care	21.39%	15.31%	11.53%	16.91%	35.72%	19.41%	12.95%	52.91%					
IP Self Pay	18.76%	12.01%	6.57%	14.09%	16.99%	44.49%	35.69%	-12.06%					
IP Commercial	5.35%	14.05%	11.50%	5.20%	6.78%	10.52%	12.07%						
IP Commercial Medicaid (Bayou Health)	2.18%	13.88%	9.50%	16.01%	8.52%	12.70%							
IP Medicare	37.13%	28.11%	34.78%	17.70%	10.93%	6.41%	13.24%						
IP Medicaid	14.14%	19.09%	20.02%	23.00%	24.52%	16.84%	25.91%	21.44%					
# Patient Mix Psychiatry (Psych)													
Psych Free Care	15.85%												
Psych Self Pay	47.33%												
Psych Commercial	2.20%												
Psych Commercial Medicaid (Miguelian)	0.00%												
Psych Medicaid	32.04%												
Psych Medicare	2.28%												
# Patient Mix Outpatient (OP)													
OP Free Care	44.15%	43.21%	41.56%	41.56%	34.96%	8.62%	14.86%	53.33%					
OP Self Pay	8.49%	11.57%	10.39%	9.89%	16.74%	4.34%	37.55%	-4.08%					
OP Commercial	6.93%	7.81%	10.19%	6.31%	8.83%	4.31%	11.2%	14.40%					
OP Commercial Medicaid (Bayou Health)	3.47%	15.27%	15.46%	18.49%	9.94%	63.97%	17.70%	15.78%					
OP Medicare	19.02%	3.75%	4.53%	4.18%	8.00%	1.29%	3.47%	3.48%					
OP Medicaid	17.55%	17.84%	17.05%	17.67%	19.68%	7.47%	15.30%	17.08%					
# Patient Mix Emergency Dept (ED)													
ED Free Care	38.25%	34.72%	34.11%	35.76%	45.62%	46.45%	45.68%	42.44%					
ED Self Pay	30.81%	39.03%	39.11%	35.66%	22.47%	22.88%	22.80%	20.90%					
ED Commercial	5.67%	4.87%	6.40%	6.33%	8.46%	9.41%	11.13%						
ED Commercial Medicaid (Bayou Health)	2.71%	9.16%	9.23%	9.59%	5.92%	10.60%	11.18%						
ED Medicare	12.74%	2.15%	2.62%	1.96%	6.40%	1.51%	2.21%	2.99%					
ED Medicaid	6.98%	7.82%	7.05%	8.52%	10.66%	11.28%	9.30%	11.36%					
Offender Care													
Total # Inpatient Discharges	4	3	6	4	6	6	6	5					
% of IP Days	1.06%	2.15%	3.54%	0.79%	1.70%	2.10%	2.20%	2.10%					
Total # OP Encounters	49	55	80	74	43	76	63	70					
% of OP Encounters	0.38%	0.54%	0.83%	0.85%	0.49%	0.58%	0.45%	0.48%					
ED Encounters	91	62	66	69	52	77	78	68					
% of ED Visits	2.78%	2.25%	2.22%	2.22%	1.50%	2.10%	2.20%	1.80%					
% of Telemed visits													
% of Telemed visits													
# HIV Outpatient Clinic visits	312	248	133	82	242	249	251	296					
Cancer Care													
# Oncology Infusion visits	129	160	223	234	316	363	322	550					
Outpatient Pharmacy Assistance													
Total # prescriptions filled	7,043	6,095	5,600	5,847	5,605	5,682	5,577	5,233					
# Patient Assistance Prescriptions filled	3,269	2,218	2,077	2,164	1,909	1,875	1,738						
% HIV prescriptions filled	263	N/A	N/A	N/A	N/A	155	131	180					
# Offender prescriptions	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A					
# Other prescriptions	3,511	3,869	3,523	3,649	3,588	3,571	3,315						
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y					
Avg wait time on prescription in minutes	60	28.75	15-20	15-20	15-20	15-20	15-20	15-20					

\*Indicates core services  
 †Offender admits were used in place of discharges for baseline  
 ‡Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAX beginning 8/19/13  
 § HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.  
 ¶ Information currently not available or services not applicable





**LSU Health Public-Private Partnership Report Card**  
**FY 2015 - 1st Quarter**

<b>Graduate Medical Education Resident FTEs by Program Speciality</b>			
<b>University Medical Center and Clinics Lafayette Based Programs</b>			
<b>Program Speciality</b>	<b>FY 2014 Resident FTEs</b>	<b>FY 2015 Resident FTEs</b>	
Anesthesiology	0.5	0.3	
Internal Medicine-Cardiology	1.0	1.0	
OB/GYN	5.0	5.0	
OB/GYN Fellows	0.1	-	
Orthopedics	2.0	2.0	
Ophthalmology	5.0	4.0	
Ophthalmology-Retina	1.0	1.0	
Otorhinolaryngology/ENT	4.8	5.4	
Surgery	8.7	9.0	
UMC-Family Medicine	23.2	24.3	
UMC-Family Medicine-Geriatrics	0.1	1.0	
UMC-Internal Medicine	26.1	26.8	
<b>12</b>	<b>77.5</b>	<b>79.8</b>	

FY14 includes HCSD/University Medical Center and University Hospital & Clinics, and Lafayette General Medical Center; FY15 includes University Hospitals & Clinics and Lafayette General Medical Center

**Lafayette Programs**

Information provided by New Orleans School of Medicine 2014 Manpower Report  
 FY14 information is from 7/1/2013 to 6/30/2014

FY15 information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

# LSU Health Public-Private Partnership Report Card FY 2015 - 1st Quarter

Measure	2014		2014		2014		2014		2014		2014		2014		2014		2014	
	Aug	Aug	Aug	Aug	Aug	Aug	Aug	Aug	Aug	Aug	Aug	Aug	Aug	Aug	Aug	Aug	Aug	Aug
<b>Leonard J. Chabert Medical Center - Houma, Louisiana</b>																		
<b>Statistics</b>																		
Total Adult/Pediatric Discharges	302	223	224	209	226	346	356	309										
Total Psychiatric Discharges	79	84	93	92	84	74	84	81										
Total Discharges	381	306	317	301	320	420	440	390										
Total observation days	152	128	138.23	128.11	87.76	122.42	139.29	126.42										
ALOS - Adult/Pediatric	4.11	4.19	4.17	4.38	4.60	4.60	4.80	4.70										
ALOS - Psychiatric	8.88	6.99	7.24	7.05	6.18	7.30	7.10	7.10										
Total IP Discharge Days - Adult/Pediatric	1,241	934	935	728	1,039	1,446	1,356	1,309										
Total IP Discharge Days - Psychiatric	700	584	673	649	581	76	84	81										
Average Daily Census-Adult and Peds	41.03	30	31.30	27.80	25.40	30.50	32.70	28.30										
Average Daily Census - Psych	22.97	19	22.33	19.52	16.80	18.20	20.20	19.20										
Outpatient Encounters	13,779	14,448	15,869	14,110	12,880	7,846	10,653	12,942										
Outpatient Clinic Visits with ICD codes	7,948	8,565	9,600	8,231	7,407	5,781	9,176	10,216										
*ED Visits	2,726	2,135	2,140	2,171	2,012	2,085	1,885	2,893										
Total # of free care individuals # of free care recipients																		
# of free care approved applicants																		
<b>% Patient Mix Inpatient (IP)</b>																		
IP Free Care	19.56%	13.92%	13.74%	13.23%	16.85%	31.89%	33.51%	30.93%										
IP Self Pay	6.54%	10.55%	13.27%	11.68%	11.79%	9.60%	10.83%	2.84%										
IP Commercial	6.43%	9.07%	9.59%	9.77%	10.87%	9.60%	10.83%	2.84%										
IP Commercial Medicaid (Bayou Health)	3.08%	15.35%	15.83%	17.40%	12.10%	27.90%	41.18%	28.20%										
IP Medicare	43.64%	24.41%	20.61%	20.25%	24.28%	24.61%	26.46%	41.18%										
IP Medicaid	19.47%	25.45%	24.21%	27.53%	22.82%	24.61%	26.46%	25.05%										
<b>% Patient Mix Psychiatry (Psych)</b>																		
Psych Free Care	22.23%	10.98%	5.77%	5.92%	11.89%	37.89%	33.51%	30.93%										
Psych Self Pay	19.56%	30.11%	34.21%	34.21%	30.22%	9.60%	10.83%	2.84%										
Psych Commercial	7.58%	4.60%	5.62%	9.38%	3.36%	9.60%	10.83%	2.84%										
Psych Commercial Medicaid (Marellan)	10.03%	21.89%	21.60%	22.21%	23.28%	27.90%	41.18%	28.20%										
Psych Medicaid	24.99%	14.36%	4.73%	12.99%	8.39%	27.90%	41.18%	28.20%										
Psych Medicare	15.57%	17.76%	13.17%	15.30%	22.78%	24.61%	26.46%	25.05%										
<b>% Patient Mix Outpatient (OP)</b>																		
OP Free Care	41.12%	36.15%	32.89%	30.83%	30.26%	40.37%	43.79%	36.32%										
OP Self Pay	8.89%	11.84%	13.74%	13.85%	15.40%	15.44%	12.70%	19.49%										
OP Commercial	8.52%	9.82%	11.59%	12.86%	12.75%	15.44%	12.70%	19.49%										
OP Commercial Medicaid (Bayou Health)	3.92%	15.33%	15.34%	15.34%	14.22%	27.90%	41.18%	28.20%										
OP Medicare	17.09%	3.84%	3.23%	3.27%	3.41%	16.47%	17.35%	23.83%										
OP Medicaid	20.15%	22.88%	23.08%	23.73%	23.81%	25.72%	26.16%	20.36%										
<b>% Patient Mix Emergency Dept (ED)</b>																		
ED Free Care	38.22%	28.24%	21.40%	19.62%	18.94%	40.37%	43.79%	36.32%										
ED Self Pay	26.40%	34.63%	39.81%	41.41%	43.84%	9.60%	10.83%	2.84%										
ED Commercial	7.41%	8.28%	10.00%	9.81%	9.29%	9.60%	10.83%	2.84%										
ED Commercial Medicaid (Bayou Health)	2.63%	12.13%	12.34%	12.62%	11.18%	27.90%	41.18%	28.20%										
ED Medicare	14.46%	4.17%	2.85%	3.04%	2.66%	16.47%	17.35%	23.83%										
ED Medicaid	8.65%	10.38%	11.07%	10.82%	11.83%	25.72%	26.16%	20.36%										
<b>Offender Care</b>																		
Total # Inpatient Discharges	5	4	10	1	2	4	3	5										
% of IP Days	1.25%	1.25%	2.79%	0.12%	0.92%	2.6	2.5	1.4										
Total # OP Encounters	42	21	17	17	18	26	25	14										
% of OP Encounters	0.30%	0.14%	0.11%	0.12%	0.14%	0.12%	0.14%	0.14%										
ED Encounters	60	46	53	58	45	81	67	78										
% of ED Visits	2.21%	2.16%	2.48%	2.67%	2.24%	2.24%	2.24%	2.24%										
# of Telem visits																		
% of Telem visits																		
<b>HIV Care</b>																		
# HIV Clinic visits	144	120	94	84	74	88	73	67										
<b>Cancer Care</b>																		
# Oncology Infusion visits	132	134	162	127	97	268	308	348										
<b>Outpatient Pharmacy Assistance</b>																		
Total # prescriptions filled	4,319	4,584	5,321	4,700	4,781	4,708	4,650	4,934										
# Patient Assistance Prescriptions filled	887	360	425	280	255	230	271	269										
# HIV prescriptions filled	108	N/A	N/A	N/A	N/A	0	1	3										
# Offender prescriptions	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A										
# Other prescriptions	3,324	4,224	4,896	4,420	4,526	4,478	4,662	4,662										
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y										
Avg wait time on prescription in minutes	60	34	30	30	30	30	20	30										

\*Indicates core services  
 †Offender admits were used in place of discharges for baseline  
 ‡Offender telemen services were conducted under ILH from 8/1/12 to 8/21/13, then later conducted under LAX beginning 8/19/13  
 § HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014. LUC is not currently participating in the LA ADAP.  
 ¶ JC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code  
 Information currently not available or services not applicable



LSU Health Public-Private Partnership Report Card  
 FY 2015 - 1st Quarter

Graduate Medical Education Resident FTEs by Program Specialty			
Leonard J. Chabert Houma Based Programs			
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
FY14 HCSD/Leonard J. Chabert Medical Center; FY15 Ochsner/Leonard J. Chabert Medical Center only	Family Medicine	2.1	2.7
	Internal MD/Emergency MD	0.7	-
	Ophthalmology	3.0	3.0
	Phys Med & Rehab	2.0	2.0
<b>Houma Programs</b>		<b>4</b>	<b>7.7</b>

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

# LSU Health Public-Private Partnership Report Card

## FY 2015 - 1st Quarter

Measure	Interim LSU Hospital - New Orleans, Louisiana											
	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015
Statistics	Total Adult/Pediatric Discharges	861	718	805	783	784	829	839	757			
	Total Psychiatric Discharges	108	105	130	111	114	114	130	104			
	Total observation days	966	822	935	894	898	959	943	877			
	ALOS - Adult/Pediatric	251	426	432	454	410	358	409	366			
	ALOS - Psychiatric	5.31	6.02	5.77	5.69	5.90	5.59	6.63	5.97			
	Total IP Discharge Days - Adult/Pediatric	10,09	10,36	10,60	9,77	10,28	9,79	10,77	10,56	10,77		
	Total IP Discharge Days - Psychiatric	4,568	4,300	4,627	4,441	4,633	4,636	5,212	4,520			
	Average Daily Census - Adult and Pedi	1,065	1,091	1,178	1,084	1,172	1,273	1,098	1,283			
	Average Daily Census - Psych	34.25	34.75	37.00	38.00	38.00	38.00	38.00	38.00			
	Outpatient Clinic Visits with EAM codes	20,311	21,376	21,747	20,851	19,320	21,072	19,812	22,841			
	*ED Visits	12,536	14,556	12,865	12,552	12,315	13,352	12,323	13,028			
	Total # of free care individuals	3,953	5,120	6,169	6,294	6,324	6,324	6,324	6,324			
	# of free care recipients	5,643	6,119	6,781	5,689	6,241	7,048	6,346	7,780			
	# of free care approved applicants	847	827	874	1,136							
	Percent Patient Mix by Service	IP Free Care	8.52%	5.38%	6.16%	5.00%	5.00%	6.00%	6.00%	6.00%	9.00%	
IP Self Pay		17.18%	9.15%	10.03%	5.00%	5.00%	7.00%	7.00%	7.00%	7.00%		
IP Commercial		9.67%	7.94%	7.88%	8.00%	18.00%	18.00%	18.00%	18.00%	19.00%		
IP Commercial Medicaid (Bayou Health)		4.62%	11.54%	11.00%	11.00%	14.00%	14.00%	15.00%	15.00%	13.00%		
IP Medicaid		47.19%	49.52%	48.00%	57.00%	47.00%	45.00%	45.00%	45.00%	40.00%		
IP Medicare		8.14%	14.45%	16.13%	14.00%	13.00%	10.00%	11.00%	11.00%	13.00%		
Psych Free Care		3.95%	0.80%	0.51%	1.00%	2.00%	2.00%	2.00%	2.00%	1.00%		
Psych Self Pay		29.39%	23.43%	18.07%	23.00%	31.00%	33.00%	32.00%	32.00%	27.00%		
Psych Commercial		4.05%	1.64%	4.00%	4.00%	4.00%	4.00%	4.00%	4.00%	3.00%		
Psych Commercial Medicaid (Magnolia)		9.81%	33.18%	24.82%	39.00%	27.00%	21.00%	22.00%	22.00%	27.00%		
Psych Medicaid		35.97%	21.24%	27.65%	23.00%	25.00%	19.00%	22.00%	22.00%	27.00%		
Psych Medicare		16.41%	19.21%	27.86%	10.00%	14.00%	13.00%	18.00%	18.00%	15.00%		
OP Free Care		26.12%	17.24%	20.08%	20.08%	24.00%	25.00%	25.00%	29.00%	33.00%		
OP Self Pay		15.25%	12.15%	13.29%	12.00%	11.85%	11.00%	11.00%	11.00%	17.00%		
OP Commercial		4.70%	4.00%	5.30%	6.02%	7.21%	7.00%	7.00%	7.00%	7.00%		
OP Commercial Medicaid (Bayou Health)	5.27%	11.22%	13.31%	9.50%	9.20%	15.00%	14.00%	14.00%	11.00%			
OP Medicaid	37.85%	41.51%	35.44%	39.56%	36.00%	30.00%	30.00%	26.00%	19.00%			
OP Medicare	9.63%	12.36%	12.37%	12.19%	11.83%	12.00%	13.00%	13.00%	13.00%			
ED Free Care	12.75%	8.93%	11.00%	10.28%	12.30%	13.00%	13.00%	16.00%	16.00%			
ED Self Pay	38.13%	31.76%	31.95%	30.26%	31.00%	31.00%	27.00%	27.00%	36.00%			
ED Commercial	5.34%	4.20%	3.84%	4.04%	10.68%	10.00%	9.00%	9.00%	11.00%			
ED Commercial Medicaid (Bayou Health)	4.47%	10.29%	13.06%	9.37%	8.00%	13.00%	14.00%	14.00%	15.00%			
ED Medicaid	26.89%	30.32%	27.08%	29.71%	28.00%	22.00%	22.00%	21.00%	21.00%			
ED Medicare	6.22%	8.87%	8.16%	8.83%	8.57%	10.00%	12.00%	12.00%	10.00%			
Offender Care	Total # Inpatient Discharges	31	46	48	53	57	28	25	24			
	% of IP Days	4.08%	3.95%	3.00%	6.00%	4.00%	1.90%	2.00%	3.00%			
	Total # OP Encounters	239	283	329	377	483	549	493	571			
	% of OP Encounters	1.17%	1.40%	1.51%	2.00%	2.50%	2.60%	2.00%	2.00%			
	ED Encounters	245	228	245	237	246	269	272	268			
	% of ED Visits	6.19%	4.01%	4.00%	4.00%	4.00%	4.30%	4.00%	4.00%			
	# of Telermed visits	325	17	6	0	0	0	0	0			
	% of Telermed visits	1.80%										
	# HIV Outpatient Clinic visits	502	828	900	1,071	1,059	1,308	1,238	1,224			
	# Oncology Infusion visits	323	481	601	588	514	496	441	376			
	Level I Trauma Center (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y			
	Total # prescriptions filled	8,765	5,547	5,091	4,887	4,708	4,788	4,484	4,874			
	# HIV Prescriptions filled	5,140	2,635	2,038	1,991	1,939	2,584	1,780	1,860			
	# Offender prescriptions	1,780	3	N/A	N/A	N/A	N/A	2	0			
	# Other prescriptions	205	469	518	450	315	322	253	497			
Are prescriptions available same day (Y/N)	1,630	2,446	2,582	2,446	2,452	2,564	2,448	2,517				
Avg wait time on prescription in minutes	90	29	25	25	25	25	25	25				
*CEA Core Clinical Services	# HIV Outpatient Clinic visits	502	828	900	1,071	1,059	1,308	1,238	1,224			
	# Oncology Infusion visits	323	481	601	588	514	496	441	376			
	Level I Trauma Center (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y			
	Total # prescriptions filled	8,765	5,547	5,091	4,887	4,708	4,788	4,484	4,874			
	# HIV Prescriptions filled	5,140	2,635	2,038	1,991	1,939	2,584	1,780	1,860			
	# Offender prescriptions	1,780	3	N/A	N/A	N/A	N/A	2	0			
	# Other prescriptions	205	469	518	450	315	322	253	497			
	Are prescriptions available same day (Y/N)	1,630	2,446	2,582	2,446	2,452	2,564	2,448	2,517			
	Avg wait time on prescription in minutes	90	29	25	25	25	25	25	25			

\*Indicates core services  
 †Offender admits were used in place of discharges for baseline  
 ‡Offender/telermed services were conducted under ILH from 8/1/12 to 6/2/13; then later conducted under LAK beginning 8/19/13  
 § HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.  
 Information currently not available or services not applicable

## LSU Health Public-Private Partnership Report Card FY 2015 - 1st Quarter

Interim LSU Hospital - New Orleans, Louisiana		Comments		Date completed
Measure	Accomplishment	Impact	Date completed	
	Change in software from Micromedex to LexiComp	Substantial annual cost savings; additional resources and education content for staff and patients;	7/1/14	
	Supply Project: redesign of storage and improving access to critically needed supplies	Reduction of process waste and improved patient treatment times	7/1/14	
	Patient Discharge Process Pilot	Improved discharge with appointment followup	7/1/14	
	Opened the 3rd floor Recovery Room for the 3rd floor OR use, overflow for the Diagnostic & Treatment Center, and outpatient procedures.	Increased efficiency and patient flow	7/28/14	
	Performance of a new surgical procedure- Mitraclip for cardiac catheterization.	The Mitraclip is a brand new technology for repair of severe mitral regurgitation in high risk surgical patients through a minimally invasive procedure done via femoral venous approach. ILH is the first hospital in the area to perform the new procedure outside of a research trial.	8/6/14	
	Opening of the Comprehensive Pulmonary Hypertension Clinic	To offer seamless Pulmonary Hypertension care, expert nursing support, access to PH research studies and patient support groups, and inpatient care should patients need to be admitted. A team of LSU Tulane pulmonologists, cardiologists, rheumatologists, social workers, nutritionists and other sub-specialties provide comprehensive inpatient and outpatient treatment for PH patients.	8/13/14	
	Pharmacy entered back into the HIV Prescription Assistance Program	To assist HIV patients with access to medications	8/8/14	
	Implemented Videolaryngoscopy (VLS)	New technology and testing in Speech Pathology that also enable more outside referrals; VLS is essential in providing accurate diagnoses for both functional and organic voice disorders in order to provide the most efficient and effective voice therapy. With VLS we are able to provide the referring physician with a digital recording of the entire procedure as well as still image.	9/1/14	
	Implementation of first phase of Patient Access project	Increase patient access and decrease pending referrals and appointments	9/1/14	
	Open visitation for ICU patients	To facilitate the emotional care of patients	9/1/14	
	Data files submitted to Louisiana Health Information Network from pre and post transition (2012, 2013, and 2014) transmitted and validated for ILH inclusion into the database.	Using LHN data, members are able to identify and analyze the impact of key trends in healthcare services on their facility.	9/1/14	
<b>Capital Investments</b>				
\$	9,868.95	Touch Free Ice Machines	Replacement of old equipment	7/17/14
\$	11,432.36	Stryker Stretcher	Replacement of old equipment in ICU	7/17/14
\$	13,770.00	Hitech Aloka Medical, Ultrasound Transducer	Upgrade technology in Surgery	7/17/14
\$	12,971.00	Hitech Aloka Medical, Diagnostic Ultrasound	Upgrade technology in Surgery	7/23/14
\$	72,517.32	Physio Control, Defibrillators (3)	Upgrade technology for EKGs, enabling remote review and interpretation of results by Cardiologists and remote initiation of rapid interventions; used in ER triage and the Rapid Response Team	7/25/14
\$	82,187.61	Natus Neurology Electroencephalograph	Upgrade technology in Neurodiagnostics	7/25/14
\$	268,136.58	DePuy Synthes Tools Power Instruments	Upgrade technology in Surgery allowing Orthopaedic surgeons the ability to have the most up to date battery operating power drills for electric and trauma procedures. This will allow us to continue to decrease our flash sterilization rates.	7/28/14
\$	254,925.00	Olympus Endoscopic Video System/Scope	Upgrade technology in the Diagnostic and Treatment Center	7/31/14
\$	18,654.70	Cyberwand Transducer/Laparoscope	Upgrade technology to provide ultrasonic energy to break up stones	8/1/14
\$	25,064.55	Surgical Colposcope	Upgrade technology of a lighted binocular surgical microscope to identify visual clues suggestive of abnormal tissues	8/11/14
\$	24,961.00	Fordlift	Replacement of old equipment in Materials Management	8/11/14
\$	5,531.75	Pulse Oximeter Simulator	Replace old equipment in Surgery	8/15/14
\$	12,555.56	Jewett High Performance Plasma Freezers	Update technology for the Diagnostic & Treatment area	9/5/14
\$	21,815.43	Sierra Wage EMG System	Update technology for the Diagnostic & Treatment area	9/9/14
\$	62,115.79	Abosreal Manometry (ARM) Water-Perfused Catheters	Update technology for the Diagnostic & Treatment area	9/21/14
\$	18,250.00	ALARIS ETCO2 MODULE-Respiratory Monitor	Update technology	9/29/14
\$	31,271.01	LED Headlights with Battery & Direct-Link Power Supply	Update technology in Surgery	9/17/14
\$	9,523.58	Optical Mediastinoscope/Hopkins II 30 degree Telescope	Update technology in Surgery	9/21/14
\$	23,583.35	Micro Drill/Sag Saw	Update technology in Surgery	9/19/14
\$	47,444.18	ProTelescope	Update technology in Surgery	9/15/14
\$	13,113.23	Mayfield Modified Skull Clamp & Ultra Base Unit/Adapter	Update technology in Surgery	9/19/14
\$	7,992.66	Weerdas Distending Diverticuloscope/Sterilization Tray/Optic Light Carrier	Update technology in Surgery	9/21/14
\$	48,281.00	4000 Telescope/Microlaparoscope/Forceps	Replace old equipment in Surgery	9/16/14
\$	12,889.25	Reusable Neoprobes/Neoprobe Collimator	Update technology in Surgery	9/11/14
\$	23,046.45	Surgical Power Instruments	Replace old equipment in Surgery	9/4/14
\$	69,552.90	Scrubex Large Volume Dispenser	Update technology in Surgery	9/18/14
\$	6,095.00	Percussionalne IPV-1C #F00001	Update technology in Respiratory Care	9/15/14
\$	14,571.12	Blue Ray Recorder	Update technology in Surgery	9/15/14
\$	14,640.78	IBS Primary Bar/Retractor ARM	Update technology in Surgery	9/18/14
\$	12,115.80	Intubation Video Endoscope and Monitor	Update technology in Anesthesia	9/18/14
\$	10,080.07	MESHGRAFT II Tissue Expansion Equipment	Update technology in Surgery	9/17/14
\$	1,258,957.98			

**LSU Health Public-Private Partnership Report Card  
FY 2015 - 1st Quarter**

<b>Graduate Medical Education Resident FTEs by Program Specialty</b>			
<b>Interim Louisiana Hospital New Orleans Based Programs</b>			
	<b>Program Specialty</b>	<b>FY 2014 Resident FTEs</b>	<b>FY 2015 Resident FTEs</b>
	Anesthesiology	6.3	7.0
	Child Neurology	0.6	-
	Dermatology	3.8	3.3
	Emergency Medicine-Hyperbaric	2.0	1.0
	Emergency Medicine	34.3	35.6
	Family Medicine	1.0	0.7
	General Dentistry <sup>5</sup>	5.7	6.0
	Internal MD/Emergency MD	5.4	5.4
	LSU PM&R/Pain Medicine	0.5	0.5
	Internal Medicine	25.2	24.9
	Internal Medicine-Cardiology Interventional	1.0	1.0
	Internal Medicine-Endocrine	1.9	1.9
	Internal Medicine-GI	2.4	2.2
	Internal Medicine-Hematology/Oncology	4.9	5.1
	Internal Medicine Infectious Disease	3.3	3.0
	Internal medicine-Nephrology	1.6	1.9
	Internal Medicine-Pulmonary/CRIT	5.0	5.0
	Internal Medicine-Rheumatology	3.0	4.0
	Internal Medicine-Cardiology	6.1	6.1
	Internal Medicine-Dermatology	0.3	0.7
	Internal Medicine-Geriatrics	-	1.0
	Internal Medicine-Pediatrics	8.1	6.2
	Neurology	8.2	6.6
	Neurology Fellows	3.3	2.0
	Neurosurgery	2.8	3.0
	OB/GYN	8.9	8.7
	OB/GYN Fellows	0.2	0.3
	Ophthalmology	4.7	4.6
	Ophthalmology-Retina	1.0	1.0
	Oral Surgery <sup>6</sup>	12.9	13.3
	Orthopedics	7.5	7.5
	Otorhinolaryngology/ENT	1.8	2.0
	Pathology	7.5	9.0
	Pediatrics-A/I	0.4	0.4
	Pediatrics/Emergency Medicine	-	0.5
	Phys Med & Rehab	3.9	3.9
	Plastic Surgery	2.0	3.0
	Plastic Surgery-Integrated	-	3.2
	Psychiatry	20.1	21.7
	Psychosomatic Medicine	-	1.0
	Radiology	9.7	10.0
	Surgery <sup>7</sup>	10.9	14.6
	Surgery-Trauma Critical	2.0	2.0
	Surgery-Vascular Surgery Residency	1.2	2.7
	Radiology-Women's & Breast Imaging	0.5	1.0
	<b>New Orleans Programs</b>	<b>45</b>	<b>231.9</b>
		<b>231.9</b>	<b>244.5</b>

FY14 and FY15 includes HCSD/MCLNO, LSUHSC department accounts, and LA Children's Medical Center

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

<sup>5</sup>FTE count include general dentistry and oral surgery residents in the medical school as part of their residency

<sup>7</sup>ILH includes 4.3 surgery residents in labs







LSU Health Public-Private Partnership Report Card  
 FY 2015 - 1st Quarter

Graduate Medical Education Resident FTEs by Program Specialty			
Lake Charles Memorial Hospital Lake Charles Based Programs			
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
FY14 and FY15 is Lake Charles Memorial Hospital only (LSU affiliated community based residency only)	Family Medicine-Lake Charles	24.0	24.2
<b>Lake Charles Programs</b>	<b>1</b>	<b>24.0</b>	<b>24.2</b>

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

# LSU Health Public-Private Partnership Report Card FY 2015 - 1st Quarter

Measure	Rapides/Christus Monthly Avg F+E Sep-2014																
	HPL Monthly Avg FY 12	Jul 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	
<b>Statistics</b>	Total Adult/Pediatric Discharges	1,556	2,170	2,102	2,247	2,512	2,242	2,333	2,212	2,212	2,242	2,340	2,004	2,272	2,162	2,197	
	*Total Psychiatric Discharges	528	0	2,102	26	32	37	48	38	38	37	47	58	63	63	58	
	Total observation days	2,084	2,170	2,102	2,273	2,544	2,279	2,381	2,250	2,273	2,279	2,387	2,062	2,335	2,225	2,255	
	ALOS - Adult/Pediatric	5.36	673	568	699	666	720	703	666	570	720	608	634	675	676	653	
	ALOS - Psychiatric	10.97	#DIV/0!	#DIV/0!	0	0	0	0	0	0	0	0	0	0	0	0	
	Total IP Discharge Days - Adult/Pediatric	8,342	360.60	357.20	387.10	460.30	435.30	206.50	183.55	179.75	183.55	179.75	391	410	395	398	
	Total IP Discharge Days - Psychiatric	5,791	22.80	22.80	22.80	22.80	22.80	22.80	22.80	22.80	22.80	22.80	22.80	22.80	22.80	22.80	
	Average Daily Census-Adult and Pediatric	15.60	28.651	24.310	27.101	27.763	26.337	29.906	29.918	29.252	29.918	29.252	28.488	28.248	27.721	28.996	
	Outpatient Encounters	3,196	9,938	8,637	10,700	10,922	6,422	10,018	10,606	10,073	10,606	10,073	9,640	10,586	10,181	10,727	
	*ED Visits																
	Total # of free care individuals																
	# of free care recipients																
	# of free care approved applications																
	<b>% Patient Mix Inpatient (IP)</b>																
	IP Free Care & Self Pay		6.24%	6.58%	8.41%	10.39%	11.13%	10.52%	9.93%	11.37%	10.52%	11.37%	9.02%	10.68%	11.61%	10.72%	
IP Commercial		11.32%	15.96%	14.69%	12.90%	12.21%	11.52%	11.95%	11.21%	11.52%	11.70%	12.51%	12.61%	12.84%	14.41%		
IP Commercial Medicaid (Bayou Health)		5.84%	5.88%	3.77%	3.61%	3.10%	4.07%	3.10%	3.10%	3.10%	3.81%	8.51%	6.14%	4.79%	3.69%		
IP Medicaid																	
IP Medicare																	
<b>% Patient Mix Psychiatry (Psych)</b>																	
Psych Free Care																	
Psych Self Pay																	
Psych Commercial																	
Psych Commercial Medicaid (Megallan)																	
Psych Medicaid																	
Psych Medicare																	
<b>% Patient Mix Outpatient (OP)</b>																	
OP Free Care & Self Pay		9.80%	10.60%	15.16%	18.83%	17.45%	20.52%	19.79%	17.45%	20.52%	20.77%	20.40%	21.40%	22.10%	22.10%		
OP Commercial		18.16%	18.28%	17.92%	15.37%	16.05%	16.46%	16.16%	15.37%	16.05%	16.46%	13.20%	13.00%	13.20%	13.70%		
OP Commercial Medicaid (Bayou Health)		2.57%	2.38%	2.29%	2.41%	2.41%	2.88%	2.88%	2.41%	2.88%	2.90%	2.90%	2.70%	2.80%	2.80%		
OP Medicaid																	
OP Medicare																	
<b>% Patient Mix Emergency Dept. (ED)</b>																	
ED Free Care & Self Pay		21.34%	21.77%	21.06%	18.45%	18.45%	23.65%	23.47%	18.45%	23.47%	24.91%	25.14%	25.69%	25.50%	23.93%		
ED Commercial		30.46%	30.62%	30.30%	28.10%	28.10%	27.74%	27.74%	28.83%	27.62%	28.09%	26.83%	25.35%	27.53%	28.39%		
ED Commercial Medicaid (Bayou Health)		2.95%	3.06%	2.45%	2.41%	2.49%	2.80%	2.94%	2.49%	2.94%	2.43%	3.70%	3.16%	3.29%	3.29%		
ED Medicaid																	
ED Medicare																	
<b>Offender Care</b>																	
Total # Inpatient Discharges	3	4	4	5	4	5	4	3	5	4	4	4	7	8	10		
% of IP Days	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%		
Total # OP Encounters	36	33	33	38	37	31	25	27	31	27	32	55	72	52	67		
% of OP Encounters	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%		
ED Encounters	5	6	6	7	7	6	9	9	6	9	8	8	12	8	9		
% of ED Visits	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.0001		
# Telemed visits	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
% of Telemed visits	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
<b>HIV Care</b>																	
# HIV Outpatient Clinic visits																	
<b>Cancer Care</b>																	
# Oncology Inpatient visits	78																
<b>Trauma Care</b>																	
Level I Trauma Center (Y/N)																	
<b>Outpatient Pharmacy Assistance</b>																	
Total # prescriptions filled																	
# Patient Assistance Prescriptions filled																	
# HIV prescriptions filled																	
# Offender prescriptions																	
# Other prescriptions																	
Are prescriptions available same day (Y/N)																	
Avg wait time on prescription in minutes																	

\*Indicates core services  
 \*\*Offender admits were used in place of discharges for baseline  
 \*\*\*Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13  
 \*\*\*\*HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.  
 \*\*\*\*\*Working with partner to obtain report card data  
 \*\*\*\*\*Information currently not available or services not applicable



# LSU Health Public-Private Partnership Report Card FY 2015 - 1st Quarter

Measure	UHS - Month											
	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
<b>University Health Conway - Monroe, Louisiana</b>												
<b>Statistics</b>												
Total Adult/Pediatric Discharges	348	352	304	371								
*Total Psychiatric Discharges	61	57	59	51								
Total observation days	489	489	453	422								
ALOS - Adult/Pediatric	66.63	121.54	73.71	73.71								
ALOS - Psychiatric	3.68	3.70	3.70	3.70								
Total IP Discharge Days - Adult/Pediatric	1,345	1,283	1,456	1,374								
Average Daily Census-Adult and Pedi	749	791	788	778								
Outpatient Encounters	44.17	41.38	46.97	45.80								
Average Daily Census - Psych	24.63	25.52	25.42	25.93								
Outpatient Clinic Visits with E&M codes	6,488	11,160	10,897	11,502								
ED Visits	2,000	2,156	2,171	2,223								
Total # of free care individuals	4,473	4,473	4,082	3,637								
# of free care recipients	2,070	1,831	1,591	1,591								
# of free care approved applicants	512	286	286	201								
<b>% Patient Mix Inpatient (IP)</b>												
IP Free Care	12.85%	13.87%	13.19%	11.06%								
IP Self Pay	12.24%	13.72%	13.05%	12.74%								
IP Commercial	6.42%	5.14%	10.44%	11.86%								
IP Commercial Medicaid (Bayou Health)	30.80%	24.86%	26.93%	29.36%								
IP Medicaid	21.23%	23.77%	22.95%	22.27%								
IP Medicaid	12.72%	13.04%	10.71%	10.48%								
<b>% Patient Mix Psychiatric (Psych)</b>												
Psych Free Care	2.27%	0.88%	0.00%	1.03%								
Psych Self Pay	29.45%	17.77%	17.77%	24.42%								
Psych Commercial	6.55%	4.93%	4.31%	3.88%								
Psych Commercial Medicaid (Migellan)	30.11%	33.88%	41.37%	22.75%								
Psych Medicaid	12.28%	18.71%	13.58%	13.62%								
Psych Medicare	19.32%	15.68%	22.97%	34.32%								
<b>% Patient Mix Outpatient (OP)</b>												
OP Free Care	33.08%	30.17%	26.07%	22.75%								
OP Self Pay	9.56%	11.81%	14.82%	18.20%								
OP Commercial	13.47%	15.39%	14.79%	15.14%								
OP Commercial Medicaid (Bayou Health)	21.40%	21.56%	21.93%	22.92%								
OP Medicaid	4.01%	3.51%	3.42%	3.70%								
OP Medicare	17.33%	16.97%	17.76%	18.42%								
<b>% Patient Mix Emergency Dept (ED)</b>												
ED Free Care	19.33%	14.19%	14.46%	10.75%								
ED Self Pay	42.53%	46.15%	46.02%	47.86%								
ED Commercial	6.11%	6.63%	7.18%	6.70%								
ED Commercial Medicaid (Bayou Health)	16.20%	16.33%	15.85%	18.05%								
ED Medicaid	4.64%	5.15%	5.25%	5.26%								
ED Medicare	7.37%	7.98%	7.23%	7.29%								
<b>Offender Care</b>												
Total # Inpatient Discharges	10	12	14	6								
% of IP Days	3.73%	3.59%	3.64%	2.33%								
Total # OP Encounters	119	100	133	100								
% of OP Encounters	1.18%	0.90%	1.21%	0.87%								
ED Encounters	84	77	87	73								
% of ED Visits	3.81%	3.57%	4.01%	3.28%								
# Telemed visits	0	0	0	0								
% of Telemed visits	0.00%	0.00%	0.00%	0.00%								
<b>HIV Care</b>												
# HIV Outpatient Clinic visits	218	219	232	221								
<b>Cancer Care</b>												
# Oncology Infusion visits	213	250	202	223								
<b>Trauma Care</b>												
Level I Trauma Center (Y/N)	N	N	N	N								
<b>Outpatient Pharmacy Assistance</b>												
Total # prescriptions filled	312	289	287	343								
# Patient Assistance Prescriptions filled	254	238	225	281								
# HIV prescriptions filled	N/A	N/A	N/A	N/A								
# Offender prescriptions	N/A	N/A	N/A	N/A								
# Other prescriptions	57	61	62	52								
Are prescriptions available same day (Y/N)	Y	Y	Y	Y								
Avg wait time on prescription in minutes	3	3	3	3								

\*Indicates core services  
 †Offender admits were used in place of discharges for baseline  
 \* HIV Prescriptions filled -- LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.  
 Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card  
FY 2015 - 1st Quarter**

University Health Conway - Monroe, Louisiana		Comments	Date Completed
Measure			
		The time period allotted by the state for the collection of our patient mix does not correlate with the operation of our free care program. The patient population is afforded the opportunity to apply for free care after services have been rendered; and if applicable, the free care determination will be retroactively applied to all bills within the last sixty days. Therefore, reporting monthly free care patient mix is not accurate until atleast three months after a patient's date of service.	4/29/14
<b>Operations Milestones</b>	<b>Accomplishment</b>	<b>Impact</b>	<b>Date Completed</b>
	Executed HIPAA Compliance Agreement and IT Service Agreement	BRFHH gainfully employs former LSU personnel to provide IT support for technical infrastructure components to LSU Hospitals on behalf of LSU and also for various Partner Hospitals.	7/1/14
	A draft Physician Services Agreement is in process.		N/A
<b>Medical Equipment Investments</b>			
	Approved Installation of new cath lab		7/14/14
<b>Technology Investments</b>			
	Purchased Hyland Software	System will scan, collect, catalog, and organize patient records, contracts, etc. across the hospital system	7/1/14
	Total capital investment to date		\$506,919.00

# LSU Health Public-Private Partnership Report Card FY 2015 - 1st Quarter

Measure	UNLS Monthly															
	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015					
<b>Statistics</b>	Total Adult/Pediatric Discharges	1,497	1,487	1,483												
	Total Psychiatric Discharges	108	116	93												
	Total	1,606	1,603	1,564												
	Total observation days	469	582.79	539.17												
	ALOS - Adult/Pediatric	5.18	5.38	5.32												
	ALOS - Psychiatric	10.46	9.76	12.33												
	Total IP Discharge Days - Adult/Pediatric	7,751	8,016	8,361												
	Total IP Discharge Days - Psychiatric	1,119	1,134	1,147												
	Average Daily Census - Adult and Peds	255	259.58	269.71												
	Average Daily Census - Psych	37	36.58	37.00												
	Outpatient Encounters	32,049	33,048	34,431												
	Outpatient Clinic Visits with E&M codes	17,167	18,263	17,156												
	ED Visits	5,399	5,271	5,553												
	Total # of free care individuals	11,276	10,928	10,581												
	# of free care recipients	4,290	4,143	4,226												
# of free care approved applicants	549		626													
% Patient Mix Inpatient (IP)																
<b>Percent Patient Mix by Service</b>	IP Free Care	7.44%	10.68%	7.55%												
	IP Self Pay	18.60%	14.48%	14.62%												
	IP Commercial	17.54%	16.90%	19.29%												
	IP Commercial Medicaid (Bayou Health)	28.47%	29.13%	30.32%												
	IP Medicaid	7.42%	6.29%	10.23%												
	IP Medicare	18.67%	19.74%	16.36%												
	<b>% Patient Mix Psychiatry (Psych)</b>	Psych Free Care	3.54%	4.23%	3.75%											
		Psych Self Pay	32.59%	31.73%	27.48%											
		Psych Commercial	4.97%	4.14%	5.14%											
		Psych Commercial Medicaid (Migellian)	36.49%	42.50%	39.58%											
		Psych Medicaid	0.60%	0.00%	1.13%											
		Psych Medicare	21.12%	17.99%	19.44%											
	<b>% Patient Mix Outpatient (OP)</b>	OP Free Care	20.83%	19.22%	18.48%											
		OP Self Pay	11.33%	11.14%	11.45%											
		OP Commercial	16.96%	18.09%	17.87%											
OP Commercial Medicaid (Bayou Health)		28.40%	28.52%	28.75%												
OP Medicaid		3.38%	3.95%	3.06%												
OP Medicare		18.07%	18.68%	18.92%												
<b>% Patient Mix Emergency Dept (ED)</b>		ED Free Care	11.97%	11.78%	10.68%											
		ED Self Pay	35.31%	36.71%	34.58%											
		ED Commercial	9.02%	9.37%	8.36%											
		ED Commercial Medicaid (Bayou Health)	27.09%	25.63%	27.39%											
		ED Medicaid	2.78%	2.24%	2.82%											
		ED Medicare	10.76%	11.06%	10.91%											
<b>Offender Care</b>		Total # Inpatient Discharges	31	37	36											
		% of IP Days	1.88%	2.78%	1.65%											
		Total # OP Encounters	330	332	384											
	% of OP Encounters	1.04%	0.99%	1.16%												
	% of ED Visits	3.08%	3.21%	3.44%												
<b>HIV Care</b>	# HIV Outpatient Clinic visits	320	388	335												
	# Oncology Infusion visits	469	502	483												
	Level I Trauma Center (V/N)	N	N	N												
	Outpatient Pharmacy Assistance	N	N	N												
	Total # prescriptions filled	1,380	1,751	1,637												
<b>*CEA Core Clinical Services</b>	# HIV prescriptions filled	262	249	229												
	# Offender prescriptions	74	88	91												
	# Other prescriptions	896	1,414	1,516												
	Are prescriptions available same day (Y/N)	Y	Y	Y												
	Avg wait time on prescription in minutes	26	30	30												

\*Indicates core services  
 †Offender admits were used in place of discharges for baseline  
 \*HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.  
 Information currently not available or services not applicable

## LSU Health Public-Private Partnership Report Card FY 2015 - 1st Quarter

University Health Shreveport - Shreveport, Louisiana		Comments	Date completed
<b>Measure</b>	The time period allotted by the state for the collection of our patient mix does not correlate with the operation of our free care program. The patient population is afforded the opportunity to apply for free care after services have been rendered; and if applicable, the free care determination will be retroactively applied to all bills within the last sixty days. Therefore, reporting monthly free care patient mix is not accurate until atleast three months after a patient's date of service.		4/29/14
<b>Operations Milestones</b>	<b>Accomplishment</b>	<b>Impact</b>	<b>Date completed</b>
	Executed HIPAA Compliance Agreement and IT Service Agreement	BRFHH gainfully employs former LSU personnel to provide IT support for technical infrastructure components to LSU Hospitals on behalf of LSU and also for various Partner Hospitals.	7/1/14
	Completed Level I Trauma Survey -will know the results in about 5 to 6 weeks but appears we will pass	Increased volume	7/14/14
	Recruited and hired Women's and Children's Service line director		7/14/14
	Recruited and hired Psychiatry Service Line Director	Improved efficiencies and expansion of services	7/14/14
	Recruited and hired VP Strategic Services/Lean Performance Improvement	Increase efficiencies and create a metric driven culture	7/14/14
	Recruited and hired Pres of the Shreveport Campus		7/14/14
	Completed process to expand 340b program	Increased revenues	7/14/14
	Completed HVAC replacement for 9th floor of hospital		9/1/14
	Created a comprehensive plan for infections like Ebola and created isolation suites		9/1/14
<b>Medical Equipment Investments</b>			
	Purchased Chicago Cascade Separating System	Decreases the amount of time spent separating linen	8/1/14
	Purchased Infant Security System	Increases security of infants in the care of the hospital	8/1/14
	Purchased Micromedical Binocular VNG System	Assist medical staff in identifying abnormalities in the eye caused by traumatic brain injury and other peripheral and neurological pathologies	8/1/14
	Purchased Brainlab Robotic Neurosurgery Device		9/1/14
<b>Technology Investments</b>			
	Purchased Hyland Software	System will scan, collect, catalog, and organize patient records, contracts, etc. across the hospital system	7/14/14
	Purchased Lawson Software as our new ERP system		9/1/14
	Total capital investment to date	\$627,295.00	



## LSU Health Public-Private Partnership Report Card FY 2015 - 1st Quarter

Measure		Definition
Measure	Total Adult/Pediatric Discharges	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric discharges and normal newborns
	*Total Psychiatric Discharges	Psychiatric inpatient discharges from in-house and offsite psychiatric beds licensed to the facility.
	Total Discharges	Total number of adult/pediatric and psychiatric discharges.
	Total observation days	Total observation hours divided by 24. Observations are the number of patient census hours in observation. The historical observation reporting did not take into account patient status at discharge. The reporting occurs prior to final utilization review and charges and therefore may include patients that ultimately have a discharge status of inpatient.
	ALOS - Adult/Pediatric	The average number of days that inpatients remained in the hospital. The sum of adult/pediatric discharge days divided by the total adult/pediatric discharges. Excludes normal newborns.
	ALOS - Psychiatric	The average number of days that psychiatric inpatients remained in the hospital. The sum of psychiatric discharge days divided by the sum of psychiatric discharges.
	Total IP Discharge Days - Adult/Pediatric	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric and normal newborn days.
	Total IP Discharge Days - Psychiatric	Total inpatient discharge psychiatric days.
	Average Daily Census-Adult and Pedit	Total adult/pediatric inpatient days divided by the number of days in the period.
	Average Daily Census - Psych	Total psychiatric inpatient days divided by the number of days in the period.
	<sup>3</sup> Outpatient Encounters	All Clinic, Recurring, Observation and Outpatient Encounters • Includes lab, flu shots, patient education, radiographic procedure, ancillary, and prisoner telemedicine services • Also includes all E&M coded visits
	<sup>3</sup> Outpatient Clinic Visits with E&M codes	Represents distinct clinic visits with an evaluation and management code. Represents just those services for which a physician can bill. Includes telemedicine visits.
	<sup>4</sup> ED Visits	Total number of visits to the emergency department. The number of patients who were treated and released from the Emergency Department. Exclude visits where patients LWBS and patients admitted as an inpatient.
	Total # of free care individuals	Unduplicated patients classified as free care for the month (serviced and non-serviced). This captures the free care population for the month. Excludes partial assistance and sliding scale totals.
	# of free care recipients	Patients classified as free care and received services for the month (subset of total free care individuals). This captures free care serviced patient population for the month.
# of free care approved applicants	Individuals who were new or renew approvals for the month (subset of total free care individuals). This captures first time and renewed free care applicants for the month.	
Offender Care	<sup>1</sup> Total # Inpatient Discharges	Total number of adult/pediatric and psychiatric discharges for offenders.
	% of IP Days	The percentage of inpatient days from offender payor sources (i.e., parish, state, federal) to total inpatient days.
	Total # OP Encounters	The total number of offender OP encounters.
	% of OP Encounters	The percentage of offender patient encounters to hospital-wide encounters.
	ED Encounters	Distinct ED discharges. Excludes LWBS.
	% of ED Visits	The percentage of emergency visits from offender payor sources to total emergency visits.
	<sup>2</sup> # Telemed visits	The total number of offender patient visits for telemedicine services.
% of Telemed visits	The percentage of offender patient telemedicine visits to outpatient encounters.	
*Core Clinical Services	<sup>5</sup> # HIV Clinic visits	Distinct HIV clinic visits with an evaluation and management code (CPT codes 99201-99499) visits per month. This is a subset of Outpatient Clinic Visits with E&M codes. Includes telemedicine visits.
	# Oncology Infusion visits	Total count of distinct oncology infusion visits per day. Oncology infusions are the number of visits per day. If a patient received 2 chemo therapies in the same day, it is counted as one. If they came to the hospital 3 times in a month and received a chemo each time then that counts for 3.
	# Urgent Care visits (LSU Health BR & WOM only)	Total count of distinct urgent care visits.
	# Mental Health HIV visits (WOM only)	Distinct mental health HIV visits.
*Outpatient Pharmacy (Core Services)	Total # prescriptions filled	The number of prescriptions dispensed on monthly basis.
	# Patient Assistance Prescriptions filled	The number of prescriptions dispensed to patient that the facility received through a Pharmaceutical Patient Assistance program.
	<sup>4</sup> # HIV prescriptions filled	The number of ADAP prescriptions filled including opportunistic meds. (Excluding offender HIV if applicable)
	# Offender prescriptions	The number of prescriptions dispensed for the LA Department of Corrections.
	# Other prescriptions	All other prescriptions dispensed. (Medicaid, Medicare Part D, self pay, etc.)
	Are prescriptions available same day (Y/N)	Can a patient drop off and pick up a prescription on the same day?
Avg wait time on prescription in minutes	The number of minutes that a prescription is ready from drop off to patient pick up.	

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>2</sup>Offender telem services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>3</sup>Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

<sup>4</sup># HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

<sup>5</sup>LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Information currently not available or services not applicable

# LSU Health Public-Private Partnership Report Card FY 2015 - 1st Quarter

Measure	Definition	
<b>Percent Patient Mix by Service</b>	<b>% Patient Mix Inpatient (IP)</b>	The percentage of inpatient days from free care payor sources to total inpatient days. Excludes partial assistance and sliding scale totals. IP Free Care The percentage of inpatient days from self pay payor sources to total inpatient days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services. IP Self Pay The percentage of inpatient days from commercial payor sources to total inpatient days. Commercial includes all payor sources except free care, self pay, medical, medicare, and offender. IP Commercial The percentage of inpatient days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient days. IP Commercial Medicaid (Bayou Health) The percentage of inpatient days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP). IP Medicaid The percentage of inpatient days from Medicare payor sources to total inpatient days. Medicare includes payments from Medicare Parts A and B. IP Medicare
	<b>% Patient Mix Psychiatry (Psych)</b>	The percentage of inpatient psych days from free care payor sources to total inpatient psychiatric days. Excludes partial assistance and sliding scale totals. Psych Free Care The percentage of inpatient psych days from self pay payor sources to total inpatient psychiatric days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services. Psych Self Pay The percentage of inpatient psych days from commercial payor sources to total inpatient psychiatric days. Commercial includes all payor sources except free care, self pay, medical, medicare, and offender. Psych Commercial The percentage of inpatient psych days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient psychiatric days. Psych Commercial Medicaid (Megehan) The percentage of inpatient psych days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP). Psych Medicaid The percentage of inpatient psych days from Medicare payor sources to total inpatient psychiatric days. Medicare includes payments from Medicare Parts A and B. Psych Medicare
	<b>% Patient Mix Outpatient (OP)</b>	The percentage of outpatient visits from free care payor sources to total outpatient visits. Excludes partial assistance and sliding scale totals. OP Free Care The percentage of outpatient visits from self pay payor sources to total outpatient visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services. OP Self Pay The percentage of outpatient visits from commercial payor sources to total outpatient visits. Commercial includes all payor sources except free care, self pay, medical, medicare, and offender. OP Commercial The percentage of outpatient visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total outpatient visits. OP Commercial Medicaid (Bayou Health) The percentage of outpatient visits from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP). OP Medicaid The percentage of outpatient visits from Medicare payor sources to total outpatient visits. Medicare includes payments from Medicare Parts A and B. OP Medicare
	<b>% Patient Mix Emergency Dept (ED)</b>	The percentage of emergency visits from free care payor sources to total emergency visits. Excludes partial assistance and sliding scale totals. ED Free Care The percentage of emergency visits from self pay payor sources to total emergency visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services. ED Self Pay The percentage of emergency visits from commercial payor sources to total emergency visits. Commercial includes all payor sources except free care, self pay, medical, medicare, and offender. ED Commercial The percentage of emergency visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total emergency visits. ED Commercial Medicaid (Bayou Health) The percentage of emergency visits from Medicaid fee for service payor source (non CCN) to total emergency visits. Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP). ED Medicaid The percentage of emergency visits from Medicare payor sources to total emergency visits. Medicare includes payments from Medicare Parts A and B. ED Medicare

\*Indicates core services  
 †Offender termed services were conducted under LH from 8/1/12 to 6/2/13, then later conducted under LAK beginning 8/19/13  
 ‡Observations - historical reporting did not take into account patient status at discharge. Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status  
 § HIV Prescriptions filled - LA DAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.  
 ¶ LUC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code  
 Information currently not available or services not applicable